## Brokerage Service

Making it easier to manage personal care budgets



Self- Funder Brokerage Service

**FREE Advice and Support** to help you find the right care when leaving hospital.





# Self-Funder Brokerage Service Free advice and support to find care when leaving hospital

#### What is a self-funder?

If you have more than £23,250 in savings you will not be eligible to have care funded by Buckinghamshire County Council and will need to pay for your own care. Some people may also be considered a 'self-funder' if they do not wish to be financially assessed.

#### What is Brokerage?

Finding care for yourself or someone you love can be hard. Brokerage can help you to find out what services are available in your area, how they can meet your personal needs, and offer support to help you to fund this within your budget.

Our Brokerage team currently has 11 independent brokers working across Buckinghamshire – all are trained to give you impartial advice that fits with your needs. Brokers will find different options to meet your care needs; contact support services on your behalf; and discuss various options with you. Using a Broker can take the stress out of planning your own care, but leaves the decision making and personal choices up to you.

We understand that self-funded care can be expensive. We aim to negotiate with providers to ensure the cost of the service you choose is affordable as 25% of people who make their own arrangements run out of money. Included in this service is independent, unregulated financial advice from 'Care Navigators' who work with the Brokers to help ensure you are not paying more than you should, and check the affordability of your care. This advice can help you to make informed financial decisions for continuity of care, and will explain the services, funding and benefits you are entitled to.

### Is there a cost for the Brokerage service?

No, there is no cost to you for this service.

#### How can I get help from a Broker?

Speak to your Discharge Coordinator or Hospital Social Worker. The ward staff will be able to help you to contact these teams if you are unsure of how to reach them.

If you have any questions about how a Broker can help, please contact the BCC Personalisation Team on **01296 871002** or email **supportbrokerageservices@buckscc.gov.uk**