



Dignity and respect at the heart of care

Whether you are receiving care at home, in hospital or in a residential/nursing home you should be treated with dignity and respect by the people who support you.

Not being treated with Dignity and Respect?

Let us know:

Patient Advice and Liaison Service (PALS)

For concerns about hospital and community hospital services in Buckinghamshire

T: **01296 316042**

E: **PALS@buckshealthcare.nhs.uk**

W: **www.buckshealthcare.nhs.uk/feedback**

Patient Advice and Liaison Service (PALS)

For concerns about GP services

T: **0800 328 5640**

Healthwatch Bucks

For health and care concerns, to build evidence to influence policy and the buying of future services

T: **0845 260 6216**

E: **info@healthwatchbucks.co.uk**

Buckinghamshire Safeguarding Adults

If you are concerned about the way you are being treated or witness or suspect abuse or neglect

T: **0800 137915**

E: **safeguardingadults@buckscc.gov.uk**

