

The *SBARD Communication Tool for Care Homes

Prior to contacting a resident's GP or a Health Care Professional, please gather key information.

Situation: I am calling from..... calling about..... because I am concerned that

Background: Describe what is happening, state how long this has been going on and (if known) any relevant medical history (e.g. stroke, dementia, history of falls). What actions have already been taken?

Assessment Date: I have checked:

1. Temperature is:
2. Blood Pressure and Pulse is:
3. UTI is suspected; Urinalysis is:
4. Breathing is:
5. Any change in levels of confusion?
6. The resident complains of pain: where?
7. Have there been any recent falls?
 - a. Dates and
8. Bowels were last opened on?
 - a. Texture: Normal / Loose / Constipated
9. Sleep pattern is
10. Food and fluid intake is;
11. Oxygen sats are

Recommendation:

- I need telephone advice from a GP/Health Professional
- I need a GP/Health Professional to visit

Decision:

It is agreed that the GP/Health Professional will:
Call back between and or visit

Outcome:

.....

(*SBARD - Situation, Background, Assessment, Recommendation, Decision)

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