

Helping you deliver the Think Local Act Personal agenda - whatever the budget type



shop4support works with councils to help them achieve the objectives of the Think Local Act Personal agenda.

The cornerstone of this is the creation of internet based e-Marketplaces, tailor made to each council's needs.

Our award-winning approach features:

- ✓ Rich and detailed online content
- Creative solutions for all personal budget types
- Minimised upfront investment
- A low risk, economically sustainable commercial model
- ✓ Market-wide efficiencies
- A modular approach which complements incumbent systems
- Market Management tools
- The ability to enable service users to make informed decisions about their support

At the heart of the biggest regional social care e-Marketplace

shop4support is the market leader in its field, and is currently working with 15 local authorities to create the Connect to Support e-Marketplace, which other councils can join without undertaking their own procurement processes.



Your own e-Marketplace for social care

The e-Marketplace will allow your citizens to:

- ✓ Find support products and services –similar to other websites, such as Amazon, the e-Marketplace contains stores owned by service providers, full of support products and services. Unlike with other solutions, citizens are able to actually buy these through the e-Marketplace
- ✓ Find free and low cost local groups and activities encouraging social capital
- ✓ Receive and share help and advice
- ✓ Discover how to make a support plan
- ✓ View useful council contacts
- ✓ Manage their own personal budget online, if appropriate. shop4support's Budget Manager enables councils to manage multiple citizens' personal budgets on their behalf



shop4support works in partnership with councils, their providers, voluntary organisations and citizens, to ensure that their e-Marketplace is working for them – the interaction of all stakeholders is key to enabling citizens to take control of their own support.

The e-Marketplace has been developed as a result of feedback from councils, with a robust business case detailing efficiencies that ensure a substantial return on investment.



Find out more

Find out more about shop4support today, contact <u>david.bowes@shop4support.com</u> or call 0333 600 6330.

